Member/Guest Code of Conduct

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The Greater Victoria Chamber of Commerce (hereafter referred to as "The Chamber") works together to build good business and great community for all. For 160+ years, The Chamber has led the way in historic improvements in our region. Today, with nearly 1,400 members, The Chamber is one of the largest chambers in Canada. We represent the interests of small, medium, and large businesses across all industries as well as members from the not-for-profit and public sector. This code of conduct helps us build a community that is rooted in respect, connectivity, and collaboration.

Purpose

Chamber membership is a privilege and responsibility. The Chamber is committed to fostering a professional, respectful, and safe environment for all members, guests, and their employees. This Code of Conduct outlines the standards of behavior expected from all members and guests to ensure ethical conduct, compliance with laws, and the well-being of all participants in Chamber activities.

Scope

This Code of Conduct applies to all member companies and their employees, representatives, and guests while participating in any Chamber-related events, activities, or interactions.

Conduct Expectations

1. Members/Guests shall adhere to all municipal, provincial, and federal laws governing business operations.
2. Members/Guests shall conduct all business and professional activities in a reputable, honest manner, to reflect honourably upon the Greater Victoria business community.
3. Members/Guests shall respect the reputation, profile, and status of The Chamber and represent it accordingly.
4. Members/Guests shall act with integrity, fairness, and in the best interest of the Chamber and its mission.
5. Members/Guests shall treat all individuals with dignity and respect, regardless of race, gender, sexual orientation, age, degree of ability, or any other characteristic. The Chamber has zero tolerance for harassment, discrimination, or bullying in any form, including but not limited to sexual harassment, verbal abuse, and discriminatory remarks.
6. Members/Guests shall promote the development and enhancement of business growth and activities in Greater Victoria.
7. Members/Guests shall report any concerns or violations of this Code of Conduct to Chamber staff.

The Chamber will investigate all reported violations of this Code of Conduct. Investigations will be conducted fairly, impartially, and confidentially. Members/Guests found in violation of this Code of Conduct may face disciplinary actions, including but not limited to warnings, suspension, or termination of membership.

Acknowledgment

As a member representative, I acknowledge that I am responsible and accountable for all actions and charges incurred by our designated employees and guests. I understand that failure to adhere to the professional and personal obligations of this Code of Conduct may result in the termination of membership.

This Member/Guest Code of Conduct aims to ensure a respectful, safe, and professional environment at all Chamber events and activities. Your adherence to these guidelines helps us build good business and great community for all. Thank you for your cooperation and commitment.